

HOW TO SETUP YOUR COMPUTER TO RUN JAVA WEB START

Java Web Start will run on all browsers (Microsoft Edge, Google Chrome, Mozilla Firefox, and Internet Explorer) in Windows 10 and Windows 7. It will also run on Mac with Firefox only.

In all cases, most of our users have Java 1.8.161 and higher already installed. If at any point it prompts you to update Java go ahead and do it. It is Ok to update your Java version at any time moving forward.

If Java (1.8.161 or higher) is already installed follow the below steps 1 to 3 for Windows or steps 1 to 5 for Mac users. For older versions of Java, Mac Sierra, or Windows follow the steps on the bottom of this document with the title “How to Troubleshoot”.

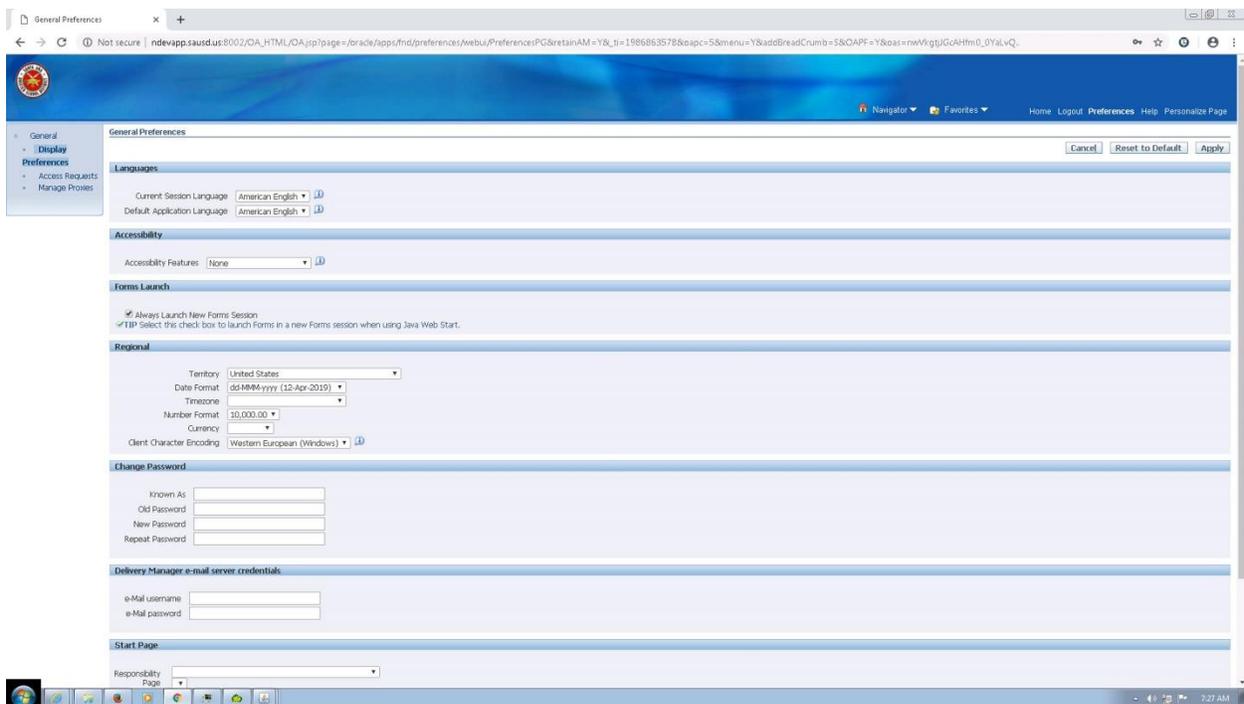
For Windows Users – pages 2 – 4

For Mac Users – pages 5 – 6

To Troubleshoot and for Help Desk – pages 7 – 13

To All Users Windows or Mac. Very Important.

Users have to check “Always Launch New Forms Session” under “Forms Launch” in Oracle “Preferences” setting. See screen shot below.



For Windows

Step 1: Log into in Oracle and click on a responsibility

You will be prompted to run frmervlet.jnlp. Allow all prompts to run and ignore warning messages and click Open.



*If you open frmervlet and the following instructions pop up:

Chrome – Keep file

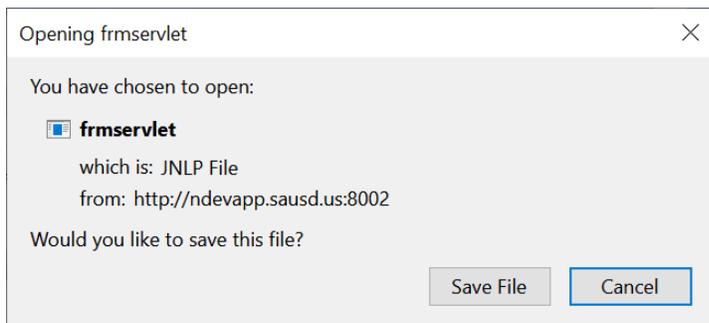


Edge – Open file

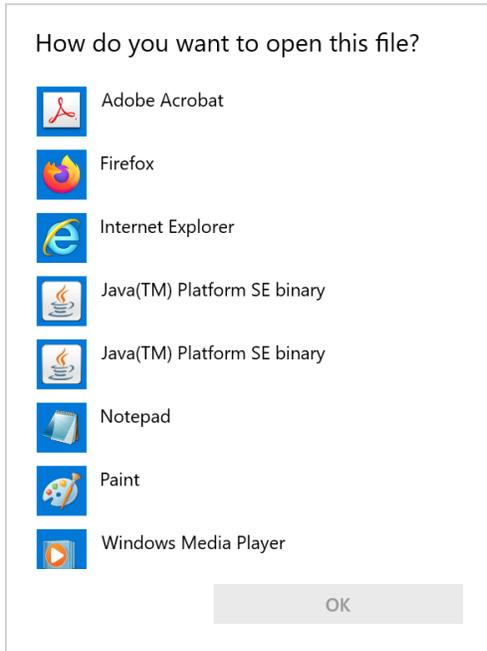


Firefox – Save File

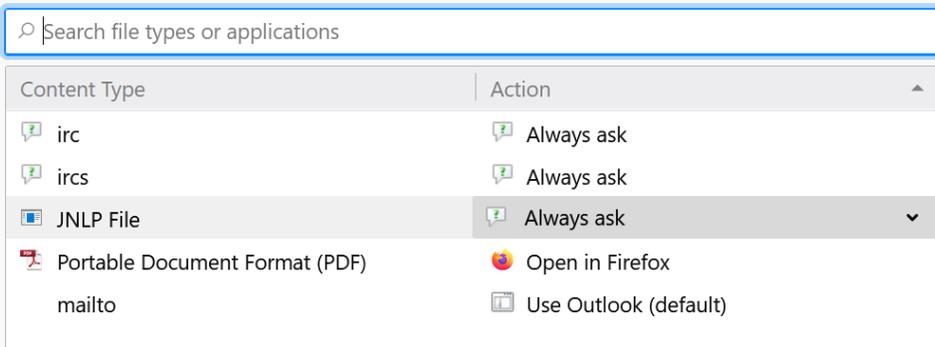
I installed a fresh copy of Firefox and got all these dialog boxes just for Java not to work.



After the download is complete, open the application with Firefox



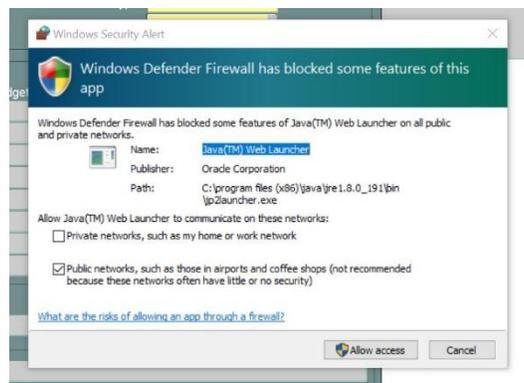
Choose how Firefox handles the files you **download** from the web or the applications you use while browsing.



Step 2: Check “Do not show this again for apps from the publisher and location above” and allow the application to run



Step 3: The application will open up. Allow access.



Every time you log in Oracle you will be prompted to run the application as in step 1. You will keep doing this step moving forward except in Firefox browsers where it will not prompt you.



For Mac

Step 1: Download the install Firefox

Step 2: Make sure you install the latest Java

<http://java.com/en/download/>

The site will automatically detect your machine operating system. See below.



Make sure that you have Java Runtime JRE 251 installed first under System Preferences.



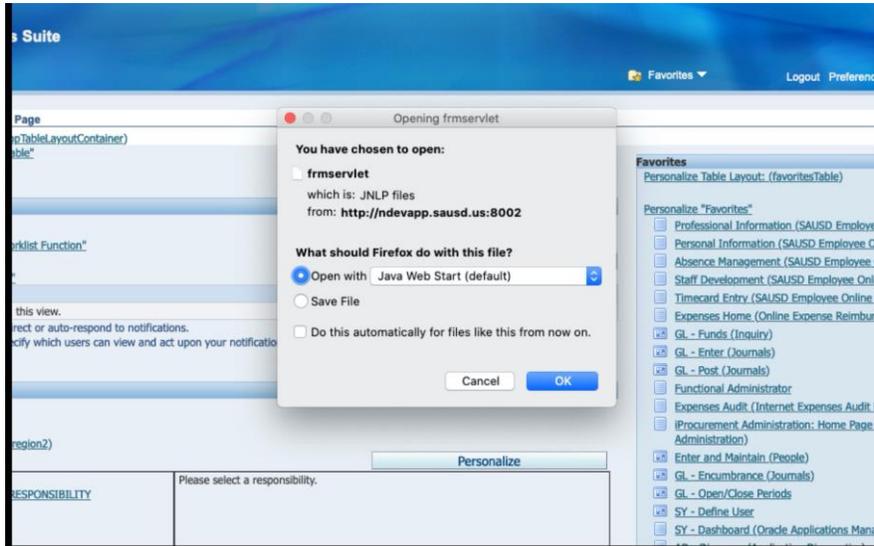
Step 3: Mac will ask you to allow open as part of security of the product. Allow it to run.



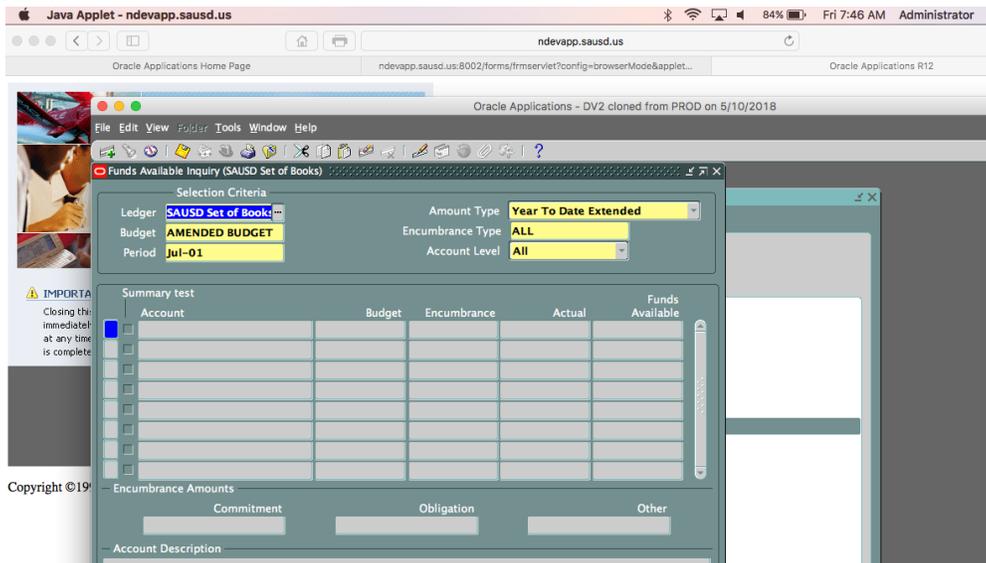
Step 4: Open Firefox and log into Oracle

Step 5: Open frmserverlet

When you open Oracle Forms, Firefox will ask if you want to open frmserverlet. Click OK to open with Java Web Start (default).



Congratulations!



How to Troubleshoot

For Windows users, if older Java prior to 1.8.161 is installed, you need to uninstall all Java versions and install new Java as in the steps below first.

All Users (Mac or Windows) need to make sure that Java security allows the site.

In Windows: Go to Control Panel → Java.

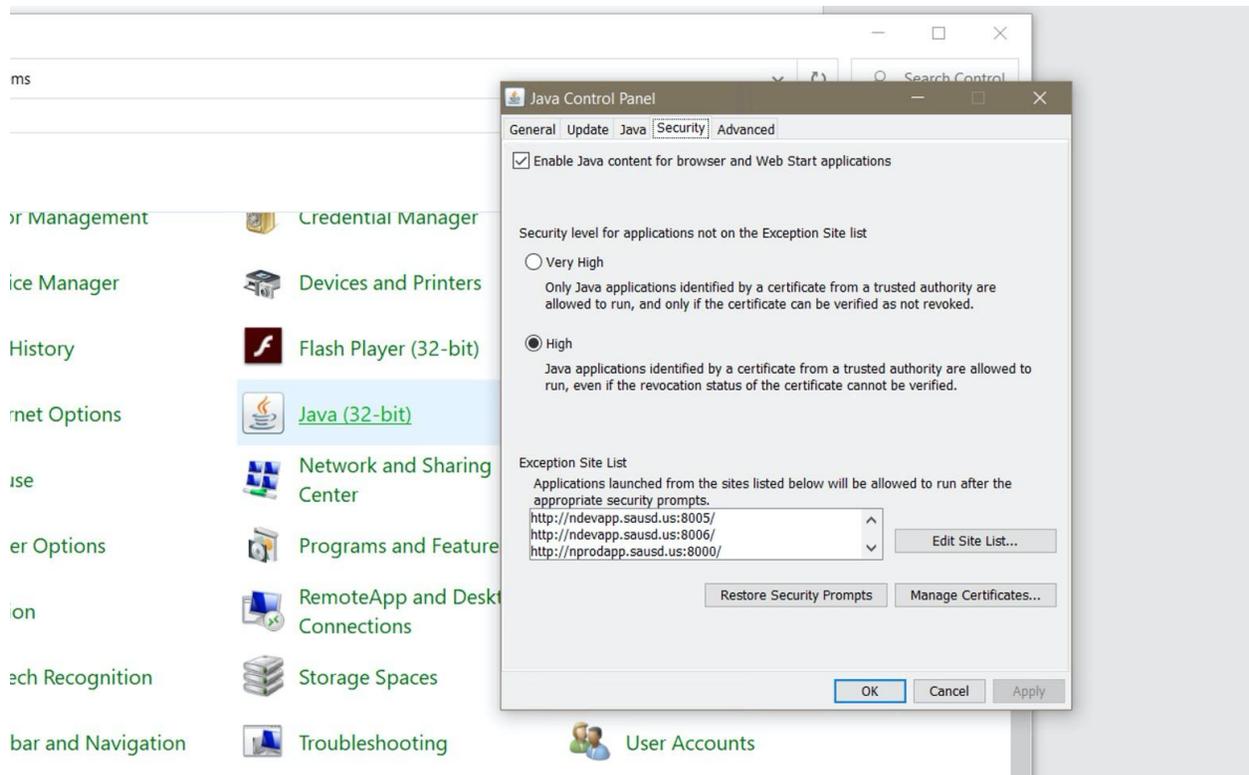
Under the Security tab make sure to add to the Exception Site List:

<http://nprodapp.sausd.us:8000/>

In Mac: Go to System Preferences → Java

Under the Security tab make sure to add to the Exception Site List:

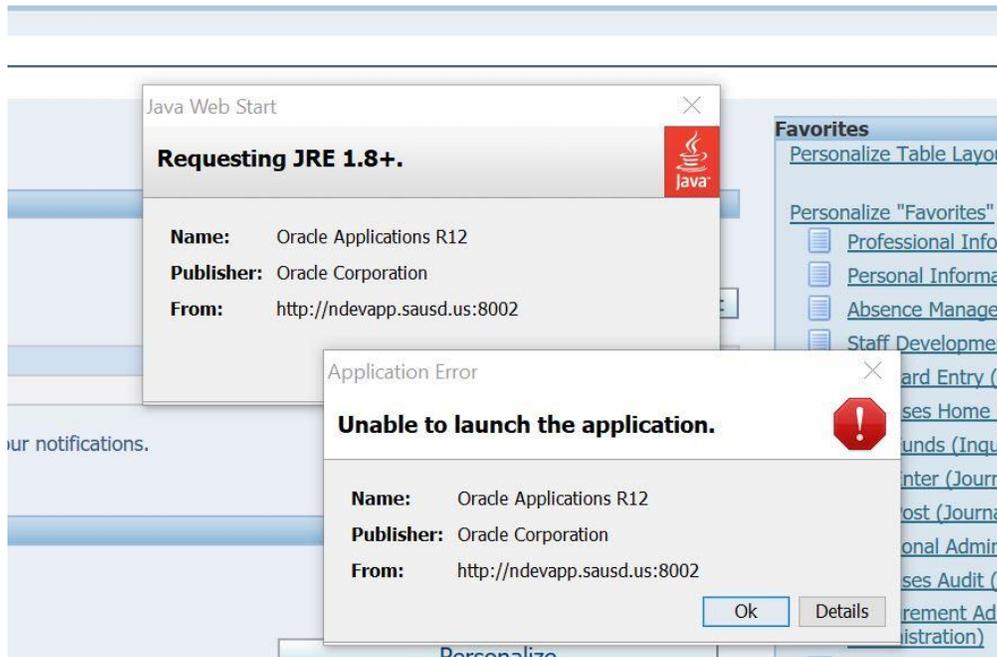
<http://nprodapp.sausd.us:8000/>



***The steps below are for those that need to uninstall and reinstall Java in case you have problems running in Windows.**



If you encounter any errors (below) after logging into Oracle and launching a responsibility, you will need to uninstall and reinstall Java.



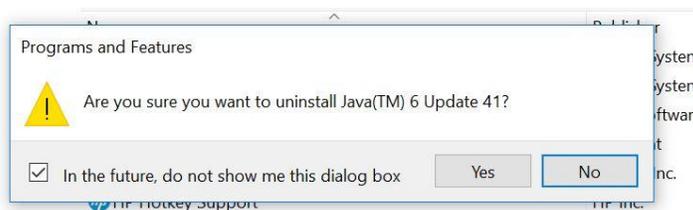
Step 1: In Windows 10 or Windows 7, use the Search to go to Control Panel and to “Programs and Features” to remove Java



Step 2: Select “Uninstall” Java (Whatever version of Java you have)

HPLaserJet400-M401_HelpLearnCenter_SI	Hewlett-Packard
Intel® Graphics Driver	Intel Corporation
Java(TM) 6 Update 41	Oracle
Microsoft Office Professional Plus 2016	Microsoft Corporation
Microsoft Visual C++ 2015 Redistributable (x64) - 14.0.23026	Microsoft Corporation

Step 3: Say Yes to uninstall



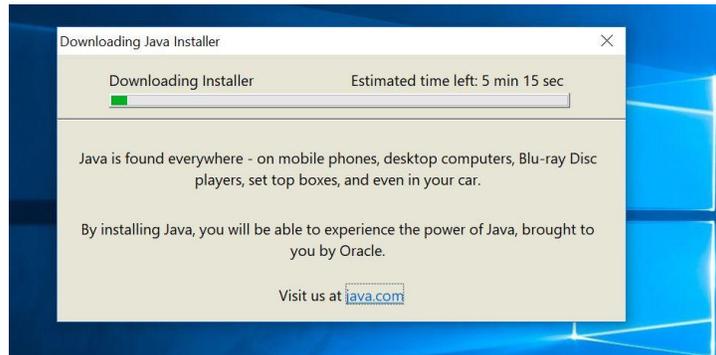
Step 4: Go to the Java website and install the latest version.

<http://java.com/en/download/>

The site will automatically detect your machine operating system. See below.



Step 5: Agree and Start Free Download to install Java



Step 6: Reboot Your Computer

Step 7: Now Perform Steps 1 to 4

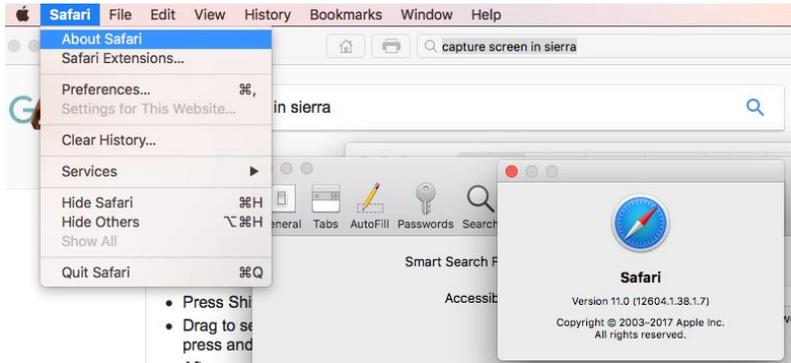
For Mac if you want to use Safari or Firefox on version "Sierra" or Prior

If you have OS X Catalina use the latest Firefox. If you have OS X Sierra follow the following steps and you can run it in Safari.

*Java Web Start does not run in Safari in OS X Catalina, it only runs in Firefox.



To find which Safari version you have open Safari, and go to About Safari:



Step 1: Install Java Runtime JRE 251

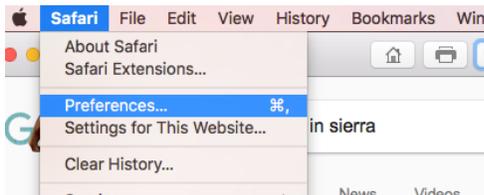
Make sure that you have Java Runtime JRE 251 installed first under System Preferences.

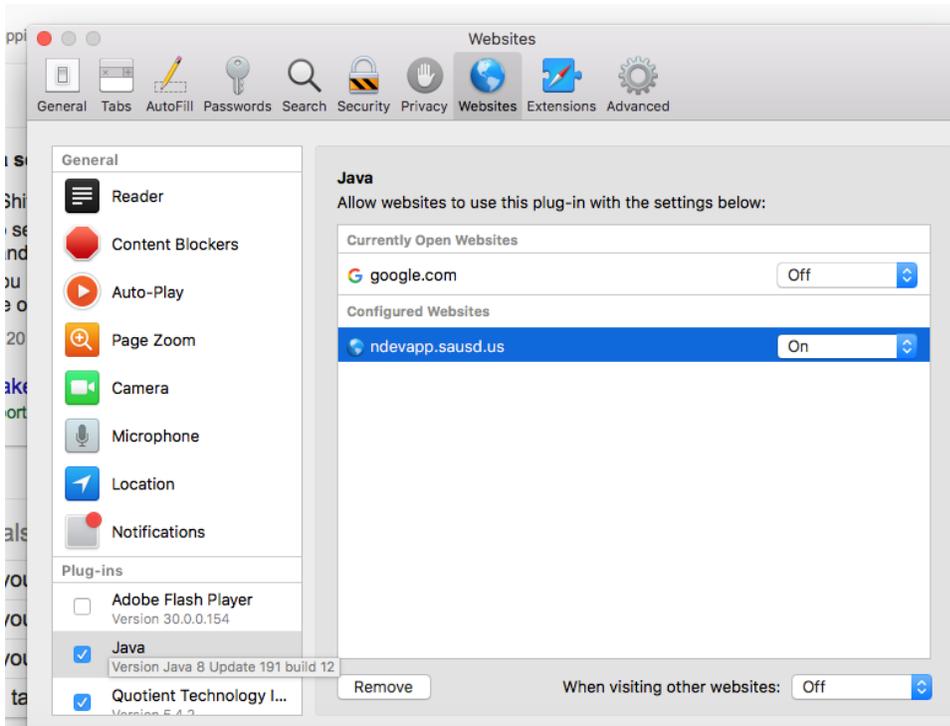
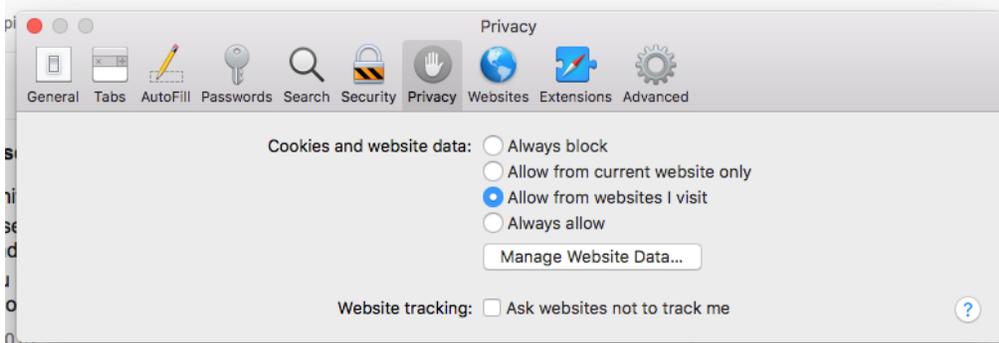


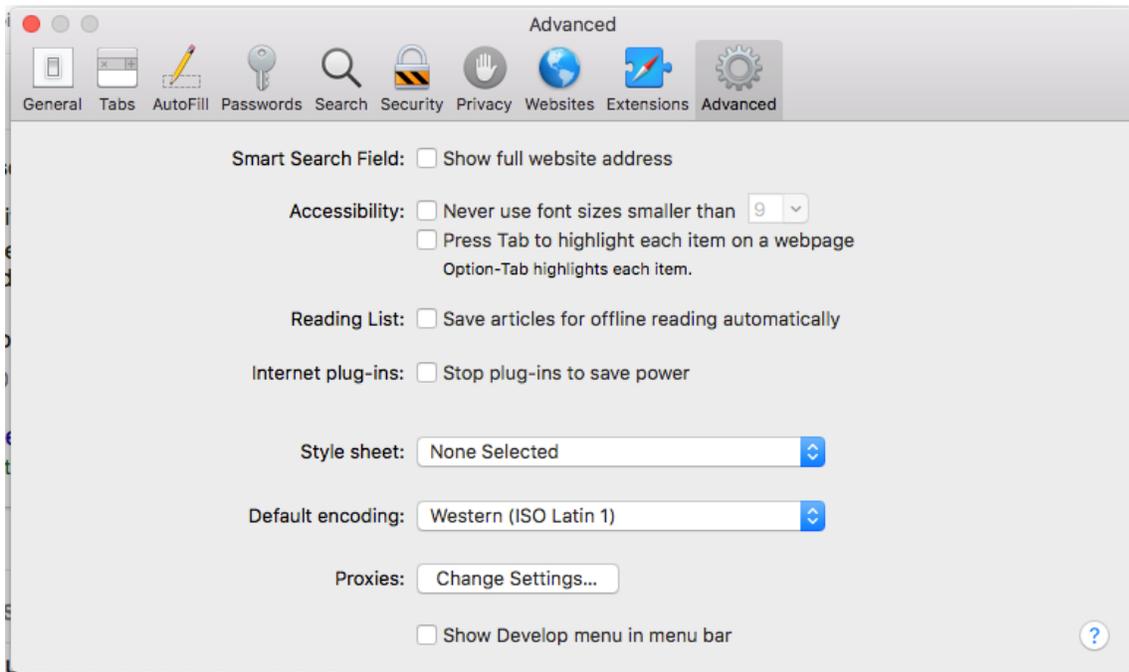
If you don't have it, install it from here:

<http://java.com/en/download/>

Step 2: Change Safari preferences to the following:







Congratulations!!

You are all set now, go and login into Oracle and launch the application.

